



WELCOME TO TEMPUR®

The Tempur Sealy group is the world's largest manufacturer of premium mattresses, pillows, and innovative bedding systems. We sell our products in over 90 countries under the TEMPUR® brand. The pressure-relieving material is exclusively produced in company-owned manufacturing facilities.

Process Manager (f/m/d)

We are seeking a **dynamic process manager** to improve the efficiency of our business processes. In this role, you will be responsible for evaluating the efficiency and costs of established processes, developing improvement strategies, and facilitating changes. To ensure success in this role, you should have a deep understanding of business management, excellent communication skills, and the ability to coordinate multiple teams. The process manager is a business advisor working closely with the Subsidiaries and Management: They are part of the finance and operational corporate team.

YOUR RESPONSIBILITIES

- Review and evaluation daily operations to analyze efficiency potentials to ensure smoother process flows and other improvements
- Supervision of operational leaders in the subsidiaries by providing constructive feedback, training and suggestions
- Hosting of workshops with subsidiaries to facilitate knowledge sharing and use of best practices
- Conducting reviews and plannings to transform the current, more wholesale-focused business model into a more direct-to-consumer business
- Establish KPIs to evaluate operations and overall performance by collecting, analyzing and interpreting data and metrics
- Review and adjustment of the supply chain to ensure more efficiency and enhanced customer satisfaction
- Review and definition of policies and procedures for implementation of business processes
- Management of relationships/agreements regarding external partners/vendors (e. g. Freight, Warehouse, Professional vendors for projects)
- Cooperation with the higher management to make decisions for operational activities and definitions of strategic goals (Safeguard and augment the efficiency of the company's operations to facilitate accelerating development, growth and long-term success)

YOUR PROFILE

- Detailed understanding and experience in the DTC business and in the establishment and management of customer service, logistics and fulfillment
- Bachelor's degree in business management, process control management or similar
- At least 4 years of experience as a process manager
- Excellent analytical and troubleshooting skills
- Ability to coordinate projects and to lead multiple teams
- Exceptional written and verbal communication skills in English
- Readiness for frequent international travels

YOUR BENEFITS

- Modern office based in Steinhagen, Germany, with excellent transport connections
- Hybrid working option with at least 3 days per week in the office
- 29 days of paid vacation a year as well as Holiday and Christmas bonuses
- Tempur® pillow as a welcome gift
- Employer subsidy for Sportnavi (german sports flat rate)
- Company Bike Leasing
- Employer contribution to company pension schemes / capital formation
- Discounted drinks offer and a free meal per month

Are you interested? We're looking forward to your detailed application stating your salary expectations and earliest possible availability. Your contact person is Arkadiusz Moskwa. Please apply exclusively via our e-mail address bewerbung@tempur.de

TEMPUR Sealy DACH GmbH

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